

INTEGRATED MANAGEMENT SYSTEM POLICY

Vision:

"To become the preferred bus service provider in NSW and other states"

IMS policy:

Busways Group provides bus based public transport services under contract to Transport for NSW in the metropolitan and outer metropolitan regions of Sydney, and the NSW mid North Coast.

We recognize that risk management is an integral part of good management practice and are committed to establishing and continuously improving an integrated management system (IMS) in which risk management is embedded.

At Busways, we are committed to not only fulfilling our obligations, but also ensuring continual improvement of the Integrated Management System by:

- ✓ Complying with ISO 9001, ISO 14001 and AS/NZS 4801 as well as all applicable regulatory requirements and legislation.
- ✓ Setting measurable objectives and targets and reviewing progress to measure the system and improving our performance.
- ✓ Preventing pollution and protecting the environment.
- ✓ Preventing injury and illness to all our staff as well our customers.
- ✓ Providing internal and external customers with quality services conforming to their requirements and expectation.
- ✓ Anticipating and managing future changes, assessing risks and taking measures to prevent or minimize risks.

We will maintain organisational excellence by reviewing and improving the system regularly and in response to an event or a change in circumstances.

A handwritten signature in black ink, appearing to read 'Byron Rowe'.

Byron Rowe
Director
1/12/2015